## **MUNICIPAL CORPORATION OF DELHI**



## USER MANAUAL FOR FILING PROPERTY TAX RETURN FOR TAXPAYERS





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#### 1. Purpose

The purpose of user manual of Property Tax Return is to list down the step for e-filing of Property Tax and its other related functionalities for the taxpayers. This shall be useful for the taxpayers which will help to be conversant with the process of following functionalities:

- 1) Steps for E-filling of property tax
- 2) E-change of Name
- 3) UPIC Merging
- 4) Geotagging your property
- 5) UPIC Transfer
- 6) UPIC release

#### 2. About Property Tax

All the three erstwhile corporations, i.e., South Delhi Municipal Corporation (SDMC), North Delhi Municipal Corporation (NDMC) and East Delhi Municipal Corporation (EDMC) were unified as one Municipal Corporation of Delhi vide a notification from Ministry of Home Affairs, Government of India dated 22nd May 2022.

With the mandate of merging of erstwhile civic bodies, it is required to integrate the IT systems of all three erstwhile MCDs to provide the citizen centric services to the people of Delhi. The scope of services includes property tax filing, registration of Birth and death, Licensing applications, logging and boarding applications and others. However, this document covers the steps for e-filing of property tax on the integrated application and its related functionality.

#### 3. Impact of delimitation process on merged wards, zones, or colonies

During the unification process, Wards/Zones/Colonies are merged, and the details are listed in <u>Annexure 2: List of New Wards/Zones/Colonies after merging</u>. Taxpayer belongs to the merged Wards/Zones/Colonies will get the pop once they initiated the Pay Property Tax and steps for paying Property Tax are detailed in <u>section 7: Steps related to the merged zones, ward, or colonies for unified MCD</u>.

### 4. Workflow for e-filing of Property Tax

MCD Online Portal provide Single Sign-up Authentication (SSO) Services using which Citizens need to register on MCD Portal <u>https://mcdonline.nic.in/</u> first. The main MCD Citizen centric Services are E-filing filing of Property Tax, Registration of Birth / Death details, Issuance or Renewal of Factory Licenses, Heath Trade Licenses, General Trade Licenses, Veterinary Licenses, Filling of Property Tax Return etc.

The scope of this document is limited to the e-filing of Property tax and taxpayer may follow the simple steps as showing below in the diagram:



#### Process Flow for payment of Property Tax

#### 5.1 Registration of MCD Portal

 Visit MCD website (<u>https://mcdonline.nic.in/</u>), click on 'ONLINE SERVICES' at top right corner on the page. Select 'WARD/ ZONE/ COLONY' and click on 'Search'. Select 'Pay Property Tax' option.



Screenshot 1: MCD portal

Zone	٩	CENTRAL ZONE	× *	
Ward	٩	Please Select Ward	× -	
Colony	٩	Please Select Colony	x *	
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		Online Servi	<b>C8</b>	

Screenshot 2: Selection of ward, colony or zone

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Screenshot 3: Selection of Property Tax Return application

- Citizen who are registering first time need to create account by clicking 'New User Click Here for Sign Up / Registration'. Registered users may login directly using the following available options:
  - 'Mobile & OTP'
  - **'Login & Password'**

User Login	Officer Login RWA/GHS Login	
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Registered Mob	Mobile No/Email-Id for Govt Organisation	
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GENERATE	Enter OTP	
1	& LOGIN BACK	
Know Your UP	IC 70 Know Your Mobile Number	
A New Liser C	ick Here For SignUp / Registration 🛠 Forgat Password 🖉 Forgat Login-Id	

Screenshot 4: Citizen Login page

- After clicking 'New User Click Here for Sign Up / Registration', user need to fill the Mandatory details on Signup form such as
  - 'Register as' (individual/ Government organizations or institutions)
  - o **'Name'**
  - 'Father/Husband Name'
  - o 'Mobile Number'
  - o 'Email Address'
- Users need to validate Mobile Number using OTP and click 'submit' to complete the Registration (<u>In case of international users, one needs to select Country Code and fill their</u> <u>Mobile Number.</u>)
- On successful login, you will be redirected to Online Services Page. After Registration Citizen can Sign in using Mobile Number & OTP or "Login Id and Password".

	USER	SIGN UP							
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	•	Full Name							
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Screenshot 5: Sign-up page for new users

#### 5.2 Sign-In on MCD Portal

 Visit MCD website (<u>https://mcdonline.nic.in/</u>), click on 'ONLINE SERVICES' at top right corner on the page. Select 'WARD/ ZONE/ COLONY' and click on 'Search'. Select 'Pay Property Tax' option.



Screenshot 6: MCD Portal

Zone	٩	CENTRAL ZONE	x *	
Ward	٩	Please Select Ward	× -	
Colony	Q	Please Select Colony	x *	
		Q Search a R	leset	
		💿 Online Servic		

Screenshot 7: Selection of zone, colony or ward

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Screenshot 8: Selection of Property Tax Return application

• Taxpayer may need to login through "User Login" using "mobile &OTP" or "Login-ID &Password" as shown below.

Note: *For Login through Mobile Number & OTP, International users need to select Country Code and fill their Mobile Number*.

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Screenshot 9: Citizen login page

- Taxpayer shall be landed to the 'Dashboard' screen after login to MCD portal where multiple related functionalities to Property Tax Returns may be accessed as per the need basis. These are listed as:
  - 1) 'E-change of name (Dashboard)'
  - 2) 'Search Property'
  - 3) 'Register New Property'
  - 4) 'Apply for new UPIC'
  - 5) 'Link Notice to my account'
  - 6) 'Request for Transfer UPIC'
  - 7) 'UPIC merging request'

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Screenshot 10: Taxpayer Dashboard

#### 5.3 Search Property Detail

After Sign-up, **'Taxpayer dashboard**' will display details of all the registered properties for the registered taxpayers. In case first time registered citizens on MCD Portal for filling of Property Tax, two scenarios may prevail, which are mentioned as under:

- 1) Property not registered on MCD Portal
- 2) <u>Property already registered on MCD Portal</u>

#### 5.3.1 Property not registered on MCD Portal

First time registered citizens may have the following options to pay the property tax:

- 1) Search Property (in case UPIC/property-ID is known)
- 2) Apply for New UPIC

Both options may be accessed through the 'taxpayer dashboard' as depicted in 'Screenshot 10: Taxpayer Dashboard'.

#### 1) SEARCH PROPERTY ON UPIC

• Search the property through 'Search property' (using 'UPIC/Property ID' detail or 'Receipt Number of Taxpayer' and 'Year of Tax Paid' or 'Colony Name' and 'Owner Name')

	SEARCH PROPERTY DETA	
URC / PROPERTY ID		
III UPIC / PROPERTY DI		
MOBILE NUMBER	<u> </u>	
III MORE NUMBER		
RECEIPT NO. OF TAX PAID	YEAR OF TAX PAID	
III Enter Your Reciept Number		
COLONY NAME	OWNER NAME (MINIMUM. 2 CHARACTER)	
H	Owner Name	
COLONY	OT PLOT ND/DOOR NO (DHUT ALLOWED)	ñ
III SELECT COLONY NAME	PLOT NO/DOOR NO	( e.g. search 321 for the addresses A-321, A 321, 321- A, 321/2 etc)
+ Back		Q SEARCH 2 RESE

Screenshot 11: Search Property option\_part1

• If property details are available, citizen may directly pay property tax by clicking 'Action' button and select 'Use this property to pay tax'.

S.No.	Property ID 🕴	URC (	Owner Nornel	Colony#	Ward 🍦	Zone 🕴 Au		the second se
				PROP	ERTY DETAIL IN L	EGACY SYSTEM		Use This Property To Pay Tax     Payment Detail
ŧ.	092290016010	02411529HYA9A00	SAT PAL KHANNA	Aram Park	GEETA COLONY	SHAHADRA SOUTH	Guest House / Lodge Guest (PG) Houses	Tinn / Poying

Screenshot 12: Search property option\_part2

#### 2) APPLY FOR NEW UPIC

- If property details are not available using 'search property' option, user may use 'APPLY FOR NEW UPIC' option through 'Taxpayer dashboard' for generating new UPIC for his/her property and then pay property tax accordingly.
- In 'APPLY FOR NEW UPIC' option available at 'Taxpayer dashboard', user needs to fill Property detail and attach the requisite documents (Pan card, Applicant ID proof, Property document, Photo ID proof) which are listed as under:
  - 1. Ownership Category
  - 2. Ownership Type
  - 3. Property Category
  - 4. Location Detail
    - a. Colony
    - b. Ward
    - c. Zone
  - 5. Address Details
    - a. Plot Number or House Number or Flat Number or Farmhouse Number
    - b. Sector or Phase Number or Block/Pocket or Lane or Street
    - c. State
    - d. District
    - e. Country
  - 6. Owner Detail consist of Name, Address, Age , Email , Phone Number etc.
  - 7. After entering above details, user need to click 'Save' button first to add the details and then attach the required documents which are mentioned as under:
    - a. 'UPLOAD PAN CARD'
    - b. 'Applicant ID proof'
    - c. 'Property Document containing Property address'
    - d. 'Photo ID proof'
  - 8. Click **'submit'** to generate UPIC for the property.

CATE	GORIZA	TION												
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Screenshot 13: Appy New UPIC option

• Once UPIC allotted Property detail made available on Dashboard automatically in Draft Mode. Users need to edit property details for giving additional information. Afterwards only, citizen may pay property tax.

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Screenshot 14: Taxpayer Dashboard with newly created UPIC in draft mode

• Under 'Action' Button, use 'Edit Property/Owner details' to fill additional Property / Owner detail.

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Screenshot 15: Taxpayer dashboard for newly created UPIC

• Taxpayer needs to provide additional details related to the property which are as follows:

#	Categorization	Location details	Address details	Vacant/Land Area Details	Tax Factor for section/Floor
1	Ownership category	Colony	PINCODE	Property Type	Select Floor
2	Ownership type	-	-	-	Covered area (in sq.
					mtr)
3	Property Category	-	-	-	Age factor
4	-	-	-	-	Property category
5	-	-	-	-	Property type
6	-	-	-	-	Use factor
7	-	-	-	-	Structure factor
8	-	-	-	-	Occupancy factor
9	-	-	-	-	Exemption

• Users need to add tax factor details for each floor/ section by clicking 'ADD' option. After adding all details click 'Save and next' for editing owners details.

Note:

- 1) <u>Please refer 'screenshot 16: Edit property details page of newly created UPIC' for the</u> additional details only field which are marked as green may be edited.
- 2) <u>Please refer 'Appendix 1: Exemptions and rebates' for getting the details related to</u> <u>exemptions and rebates to be exercised by the taxpayer, if applicable.</u>

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w Old PTR Record						
CATEGORIZATION						
OWNERSHIP CATEGORY *	10	OWNERSHIP TYPE *				
C INDIVIDUAL	*	SINGLE OWNER	*			
PROPERTY CATEGORY *						
RESIDENTIAL	*	is Your Property Among D	IOA/COHS/JANTA/BUILDER FLAT	ON BUILD	EFFLOOR Yes C No 🗣	
E LOCATION DETAIL						
COLONY		WARD *		ZONE		
III Amrit Nagar	*	# KOTLA MUBARAK	(PUE	=	CENTRAL ZONE	
E ADDRESS DETAIL				_		_
PLOT/HOUSE/FLAT/BHOP NUMBER			C FARM HOUSE NUMBER *			
11 173						
SECTOR/PHASE NUMBER			BLOCK/POCKET/LANE/STREE	ET .		
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Londmolk/Additional Into     VACANT/LANG AREA DETAIL     TOTAL LANG AREA(IN SQ. MTR) (SCAL     Ino     TOS     PROPERTY TYPE *     EXEMPTION     L     NO EXEMPTION	(E ONFO)* * *	100 USE FACTOR *	E	* 0000	0.00 JPANCY FACTOR *	•
III         Londmolk/Additional Into           I VACANT/LANG AREA DETAIL           TOTAL LANG AREA(IN SG, MTR) (SCAL           III         100           PROPERTY TYPE *           IV         RESIDENTIAL PLOTTED           EXEMPTION           III         NO EXEMPTION           IIII         TAX FACTORS FOR SECTION/FLO	(E ONFO)* * *	ICO USE FACTOR * Iselect Use Factor	E	* 0000	0.00 UPAHCY FACTOR *	
Londmolk/Additional Into     VACANT/LANG AREA DETAIL     TOTAL LANG AREA(IN SQ. MTR) (SCAL	(E (NFC))* * *	ICO USE FACTOR * Select Use Factor COVERED AREA (IN SQ. MT	E	# 0000 \$	0.00 URANCY FACTOR * Select Occupancy Factor	
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Screenshot 16: Edit property details page of newly created UPIC

 In 'Owner details' module, user may add the owner details as mentioned in 'Screenshot 16: Edit owner's details for newly created UPIC' and click 'submit' to save the edited property and Owner details for the newly created UPIC.

Owne	r Name Gender Doll Cox	untry Cod	e Mobile No Ownership 3		helson	le Address Detoil Actic	n
OWN	IER/INDIVIDUAL DETAIL						
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	Tost		Middle Name		۸	Last Namo	
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+	MALE +	01/0	91/2000	-	0	24	
COUN	TRY CODE MOBILE NO *						
	India(91) 0123356899		OTHERATE UP	1991			
EMAIL	<del>،</del>	PAN					
-	test123@gmail.com	-	Enter 10 Digits PAN No.				
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	e willful suppression or any discrepancy pointe y tax and action will be taken under section 156 t.						
	ereby declare that the information provided by a information provided by me under the DMC A		ne application is true to the best of my kr	nowledge o	and t	belief , I shall be liable for any penal a	tion for

Screenshot 17: Edit owner's details for newly created UPIC

• User may click 'next' to proceed for payment of property tax.



Screenshot 18: property and owner details edited and saved page

• Select 'financial year to pay tax' and follow the steps as mentioned in section 4.6 Calculate and Pay Tax.

		PROPERTY TAX PAYMENT		
S Your Pto	perty And Owner Detoil So	ved Successfully. You Can Now Proceed Fr	or Tax Calculation And Payment .	
SACK TO DASHBOARD				
		SELECT FINANCIAL YEAR TO PAY TAX *		
		2023-2024	*	
		SUBMIT		

Screenshot 19: Selection of FY to pay property tax

#### 5.3.2 Property already registered on MCD Portal

If the registered property details are not available on citizen dashboard, taxpayer may search the property detail using 'SEARCH PROPERTY' option through 'taxpayer dashboard'.

- 1) SEARCH PROPERTY ON UPIC
- This option is for the taxpayers who already have UPIC i.e., 15 digit/alphanumeric Number assigned to their property. Citizen can search the registered property on the combination of parameters mentioned below:
  - ➢ UPIC / Property ID
  - Colony / Ward / Zone
  - > Owner Name
  - Property Address
- Please refer section 1) Search Property for the detailed steps for using this option.

Note: If user search registered property on the same UPIC again, user will get property details, but if user would like to register property again using same UPIC, system will not allow and show notification that "UPIC is already in use" as One-UPIC-One property pattern has been allowed in the application.

#### 2) REQUEST FOR UPIC RELEASE

After clicking 'Action' button on the searched property by using 'Search property' option through 'taxpayer dashboard', user gets the 'UPIC already available in the current system. Request for UPIC release' instead of 'Use this property to pay tax', the same shall be initiated first to proceed for payment of property tax.

• Click 'UPIC RELEASE' option to initiate the release the UPIC.

S.No.	Property ID	UPIC 1	Owner Nome	1 Colony	Word (	Zone t	Address	Property Type	
			PR	OPERTY DET	AIL IN LEGAC	Y SYSTEM	Payment Detail		LIFE REDOOD
T.	175807900550	194445100002900	Madan tal Sabharwal	Amrit Puri	East of Kailash	10 17 17 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	GARHI NEW DELHI-65	Plotted	ACCORD

- Supporting documents ('Property document' and 'Photo ID proof') are required to be uploaded with the 'reason' by taxpayer.
- Tick the declaration check box and press 'Submit'.
- After Submission of request of UPIC release, MCD Officer will examine the request and the same shall be approved/rejected. Once approved, taxpayer shall be intimated through SMS and further, taxpayer need to follow the steps as mentioned <u>section 1</u>) <u>Search Property</u> to pay the property tax.

17°		D GET RELEASED THE UPIC 194445100002900, PLEASE UPLOAD SUPPORTING DOCUMENTS (PHOTO ID & PROPERTY OCUMENT). IN CASE UPLOADED DOCUMENTS WERE FOUND INCORRECT OR INVALID, REQUEST WILL BE REJECTED.						
E REASON FO	OR RELEASE UPIC *							
REASON	Erster R	ection.						
UPLOAD D	OCUMENTS ( In Pal Forma	t And File Size Should be Less Than 2M8		1544 541 5-10				
PROPERTY DO	CUMENT CONTAINING DRESS.	Choose File No file chosen	PHOTO ID (ISSUES BY GOVT, AGENCY)	Choose File No file chosen				
DECLARA	TION *							

#### 3) REQUEST FOR UPIC TRANSFER

In case registered property is linked with the user credentials (Mobile number/Email-ID) which are not available/used by the user, citizen may initiate the transfer request by using 'Request for UPIC transfer' option using 'taxpayer dashboard'. Steps for UPIC transfer are as follows:

• Search on 'UPIC/Property' OR 'Registered mobile number of transferor'.

	TRANSFER UPIC	
I BEARCH UPIC TO GET TRANSFERRED		
UNIC / PROPERTY ID		
ш илс/лионитую		
REDISTERED MOBILE NUMBER OF TRANSFEROR		
III Inter Sour Mobile Number		
HACK		Q SEARCH 2 HER



• Click on 'Action' button and select 'Request UPIC transfer'.

	RCH UPIC TO GET TRANS	FENRED						
UPIC	/ PROPERTY ID							
-	086099010021400				_			
REGIS	ITERED MOBILE NUMBER O	F TRANSFEROR			9			
=	Triffer Your Mitbile No.	enlaer.						
e BAC	×						Q SEAS	CH Ø PESE
w 10							SEARCH	1997
	Property ID	UNC	. 4	Owner Name	OwnerDetail	Address	Property Type	Action
No:								

Screenshot 21: UPIC transfer\_Part2

- Supporting documents ('**Property document**'and '**Photo ID**' proof) with the '**reason**' for UPIC transfer need to be added by taxpayer.
- Tick the declaration and click on submit to intiate the transfer request (UPIC transfer reference number is generated also to track the application). The same shall be validated/approved by MCD Officer.

12°		HE UPIC 085059010021400, PLEASE UPLOAD SUPPORTING DOCUMENTS (PHOTO ID & PROPERTY SE UPLOADED DOCUMENTS WERE FOUND INCORRECT OR INVAUD, JECTED,				
B. HEASON P	OR TRANSFER UPIC */					
EASON	Final Rooson					
E UPLOAD D	OCUMENTS ( III PUT PORTING A	of File Street Treated The Laser Theory 2446 (				
PROPERTY	COCUMENT CONTAINING	Choose Bis No He shown				
яното ю (	BULEE BY GOVT. AGENCY) *	Chose Be No Be chosen				
- DECLARA	TION					
	declare that submitted inform as thereof, and my request n	nation & uploaded documents are correct as per my knowledge. In case found incorrect or invalid, I shall be responsible to face				

Screenshot 22: UPIC transfer\_Part3

#### 5.4 Register property details

- Property details gets registered in the following scenarios:
  - Searched his/her property successfully from the Legacy Repository.
  - Successfully Got UPIC Transferred in his/her name.
  - Request for new UPIC approved.
- Property details shall be displayed on the dashboard of taxpayer and the options 'EDIT Property / Owner Detail' under 'Action Button' to change details if required.

			CP-10+1-Distance	OF NAME # YORK UPC 200	ITS OK WARROWSE PREICHT FROM	IN ACTURE BUTTON		
(x - n	rees						Baio+	
80	1995	Property Type 1	Owner Type 1	Owner tearran 8	Address	1 Ballion	I Registered On I	8.564
6	10000000000	****	-		(dd. fanir fanir farir (dd. fe	multility have been	and of the second second	

• Taxpayer may edit the details related to the property which are as follows:

#	Categorization	Location	Address	Vacant/Land	Tax Factor for
		details	details	Area Details	section/Floor
1	Ownership category	Colony	PINCODE	Property Type	Select Floor
2	Ownership type	-	-	-	Covered area (in sq.
					mtr)
3	Property Category	-	-	-	Age factor
4	-	-	-	-	Property category
5	-	-	-	-	Property type
6	-	-	-	-	Use factor
7	-	-	-	-	Structure factor
8	-	-	-	-	Occupancy factor
9	-	-	-	-	Exemptions

• Users need to add tax factor details for each floor/ section by clicking 'ADD' option. After adding all details click 'Save and next' for editing owners details.

Note:

- 3) <u>Please refer 'Screenshot 23: Register Property Details' for the property details. Only fields</u> which are marked as green may be edited.
- 4) <u>Please refer 'Appendix 1: Exemptions and rebates' for getting the details related to</u> <u>exemptions and rebates to be exercised by the taxpayer, if applicable.</u>

UPIC DETAILS						
UPIC *						
# 158265210014800						
w Old PTR Record						
CATEGORIZATION						
OWNERSHIP CATEGORY *		OWNERSHIP TYPE *				
INDIVIDUAL	7	SINGLE OWNER	8	÷.		
PROPERTY CATEGORY *						
RESDENTIAL		Is Your Property Among	; DDA/CGHS/JANTA/BU	LDER FLAT OF	BUILDER FLOOR : Yes 🔘 No 🔹	
E LOCATION DETAIL						
COLONY*		WARD *		-	ZONE *	
III Amerit Nogar	•	# KOTLA MUBAR	AK PUR		III CENTRAL ZONE	
ADDRESS DETAIL						
PLOT/HOUSE/FLAT/SHOP NUM	ABER *		O FARM HOUSE	NUMBER *		
123			=			
SECTOR/PHASE NUMBER			BLOCK/POCKET/	LANE/STREET		
III Test			III Test			
COUNTRY *		STATE *			PINCODE *	
		III DELH			N0045	
LANDMARK/ADDITIONAL INFO					OA COMONE	
III Longmont/Additional	info.					
	7615× 10					
VACANT/LAND AREA DETAIL						
TOTAL LAND AREA(IN SQ. MTR) (S	ICALE INFO)*	GROUND COVERED ARE	A(IN SQ. MTR) *		VACANT LAND (IN SQ. MTR) *	
· 100		(e) 100			· 0.00	
PROPERTY TYPE *		USE FACTOR *			OCCUPANCY FACTOR *	
P RESIDENTIAL PLOTTED	*	Select Use Foc	tor.	*	<ul> <li>Select Occupancy Factor</li> </ul>	
EXEMPTION						
4 NO EXEMPTION						
E TAX FACTORS FOR SECTION,	FLOOR					
SELECT FLOOR *		COVERED AREA(IN SQ.	witr) *	1.1	AGE FACTOR *	
IST FLOOR	÷	(e) 100			➡ 01/04/2000 - 31/03/2010	
PROPERTY CATEGORY *		PROPERTY TYPE *			USE FACTOR *	
RESIDENTIAL	*	RESIDENTIAL P	LOTTED	+	HESIDENTIAL	
STRUCTURE FACTOR *		OCCUPANCY FACTOR	F.		EXEMPTION	
PUCCA	*	♦ RESIDENTIAL -	SELF OCCUPED		▲ NO EXEMPTION	
					ADD FLOORS	
					1.44 March 1.44	
	Corners & and The Real Pro-	of the local data of the second state of the				
I UPLOAD DOCUMENTS ( IN POP SALE DEED		No Be choses				

Screenshot 23: Register Property Details

• Click on 'Save and next' for editing the owner's details.

#### 5.5 Register Owners Details

• W.r.t the 'Owner Details' tab, please refer the below instructions to the taxpayer for the different scenarios which are mentioned as under:

#	Scenarios	Instructions to Taxpayer
1	Citizen search property through 'Search Property' option	Modify the details as depicted in 'Screenshot 24: Register Owner details'
2	In case of Joint Ownership	<ul> <li>Detail of owner's percentage need to be filled carefully.</li> <li>Factors like Owner Age, Email, Mobile Number, Owner's Rebate Category, Address, Correspondence Address need to be filled carefully.</li> </ul>

• Details related to each owner can be added using 'ADD' button. Once Owner Details are saved using 'Save' Button, the owner information is automatically added to the top panel.

o JUNE OF FY)
JUNE OF FY)
*
VE/REMOVE OWNERS DETAILS
pression and submission of false
any time for recovery of difference sealing of the property u/s 446 of
P

Screenshot 24: Register Owner details

- After adding the Owners details, tick the Declaration Box and press "FINAL SUBMIT" button to Save all the added/modified property / owner Details.
- Property & Owner's Details gets saved/edited/registered.



Screenshot 25: Completion of registration of property and owner details

#### 5.6 CALCULATE AND PAY TAX

- After filling the Property / Owners details, taxpayer needs to click on 'Next' button and select 'Financial Year' for which taxpayer needs to pay the property tax.
- System will ask to select FY to which Citizen want to pay property tax.

	PROPERTY TAX PAYMENT	
SYour Property And Owner Detoil Sc	ived Successfully. You Can New Proceed F	or Tax Calculation And Payment
но		
	SELECT FINANCIAL YEAR TO PAY TAX *	
	2023-2024	*
	SURMIT	
	1	Your Ptoperty And Owner Detoil Scived Successfully, You Can Now Proceed F  SELECT FMANCIAL YEAR TO PAY TAX *  III  SUBMIT

Screenshot 26: Selection of Financial year for which property tax is required to be paid

- Taxpayer may use 'TAX PAYABLE' tab to view all Tax calculation details (<u>calculated tax is as</u> per the provisions available in DMC Act, 1957 and MCD quidelines. The same is systemgenerated.), Covered Area Details, Vacant Land Details etc.
- 'Edit Property and Owner details' option may be exercised by the taxpayer if they found any details are required to be edited. For details, please refer 'section 4.4 register property details' and 'section 4.5 register property details'.
- Taxpayer may download the page by using 'Download PDF' to have the record before paying the property tax.
- If all the details are found to be correct by taxpayer, click on 'PAY TAX' option and system will forward to payment gateway.

WERTY DETAILS OWNER DETAILS TAX PAYABLE		HACK TO DASHBOARD PAY
I VACANT LAND TAX DETAILS		Refunction and Associated Restor
TOTAL LAND AREA (IN SQ. MTR) *	GROUND COVERED AREA (IN SQ. MTR) *	VACANT LAND AREA (IN SQ. MTR) *
<b>III</b> 100	III 100	HI 0.00
VACANT LAND USE FACTOR *	VACANT LAND OCCUPANCY FACTOR *	VACANT LAND EXEMPTION *
III 0.00	III 0.00	III 0.00
VACANT LAND FIXED FACTOR *	UAV(RS.) *	ANNUAL VALUE(RE.) *
<b>III</b> 0.00	III 328.00	III DON
TAX HATE(%) *	CURRENT DEMAND(RS.) *	Line ( Li
<b>m</b> 1000	m 0.00	
The second	d. Soll	
COVERED AREA TAX DETAILS FOR FLOOR: [ ] 151 F COVERED AREA(IN SQ. MTR) *	USE FACTOR *	STRUCTURE FACTOR *
100	III 100	III 100
OCCUPANCY FACTOR *	AGE FACTOR *	EXEMPTION *
III 100	☐ 100	III 0.00
FIXED FACTOR *	uav(Rs) *	ANNUAL VALUE(RS.) *
III 100	III 330.00	III 32000.00
COVERED TAX RATE(%) *	COVERED CURRENT DEMAND(RS.) *	
<b>III</b> 1.05	III 3520.00	
I TAX CALCULATION		
AV. TOTAL ANNUAL VALUE(RS.) *	CATEGORY *	A. CURRENT DEMAND (RS.) *
m 32000.00	m o	m 3920.00
B. PREVIOUS ARREAR (RS.) *	C. INTEREST ON LATE PAYMENT (RS.) % OF (A-RI) *	D. FINES / PENALITIES (RS.) *
III 0.00	HE 102.00	H 0.00
REBATE DESCRIPTION 1*		
	REBATES : 1. OWNERSHIP REBATE(0.00%) = (0.00)	
RS. TOTAL REBATE (RD.) * O	R2. CALINE BEBATE (R5.) (% OF (A-R1)) *	COVID REBATE (HS.) *
III 0.00	III 70.40	III 0.00
E EDUCATION CESS (RS.) (% OF AV / CD) *	F. SERVICE CHARGE (RS.) (% OF 9) *	G-TOTAL ANNUAL TAX (RS.) (A+B+C+D+E+F)-RI-R2-H*
<b>III</b> 3520	H 0.00	III 36%.00
H TOTAL TAX PAID (RS.) *	J. ADJUSTMENT AMOUNT (RS.) *	L NET TAX PAYABLE (RS.) (G) *
III 0.00	· · · · · · · · · · · · · · · · · · ·	III - 3607

Screenshot 27: Tax Calculation page

- On the Online Payment Page, select any one of the Payment Gateway to pay property tax. The listed bank details are as follows:
  - 1) HDFC bank
  - 2) Axis Bank
  - 3) ICICI Bank
  - 4) Paytm (QR Code payment)
  - 5) South India Bank
  - 6) Standard Chartered

			Print
" Flease Do Not Refresh the Pag " Keep Record For Future Refer		ed Successfully to avoid Multiple Charges.	
Application Reference No. :		17092001004723020	
Total Amount :		Rs. 3617	
Application Code :		PTR	
For Credit Card Transactions, a fe	e @1.7143% for AXIS (inclusive of Service Ta	x and Education Cess) will be charged by pays	ment gateway service providers.
Payment Gateway Lis	t *		
foe can pay by using Debit/Credit	cards, UPI and Net benking of any Benk by u	sing the given payment gateways	
	nautm	C AXIS BANK	
• 🔁 HDFC BANK	Paster Perguin Maller, OFF Mathanking and Several Cards		

Screenshot 28: Payment Gateway

- Property Tax can be paid from any one of the payment modes available on payment gateway such as
  - Net Banking
  - Credit Card
  - > Debit Card
  - > UPI
  - > Wallet
  - Cheque Mode\*

**Note:** <u>For payment through Cheque facility, please use AXIS Card Easy Payment Gateway to</u> <u>Generate Challan and fill the cheque detail. Make sure to Deposit the Cheque along with Challan</u> <u>to nearest AXIS Bank Branch.</u>

092001004723020		English
ayment Informa Credit Card Debit Cards	tion	ORDER DETAILS Order #: SPR21211709200148429 Order Amount 3017.00 Total Amount INR 3617.00
Wallet	All Other Banks	
UPI	Note: We will redirect you to the bank you have chosen above. Once the bank verifies your net banking credentials: we will proceed with your payment. I agree with the Privacy Policy by proceeding with this payment. INR 3617.00 (Total Amount Payable)	
	Make Payment	

Screenshot 29: Payment mode

• Once the transaction authenticated, status of payment transaction received from payment gateway (SUCCESS / FAILURE / PENDING) will be displayed.

	Success		
	Transa	action Details	
	Transaction Number	17091994039292681	
	Amount	3617.00	
	Receipt No.	313011047777	
	TXN Response Code Description	Success	
	Payment Mode	NB	
9	Bank Name	HDFCPayment	
Success :	Service Charges	0	
	Or Don't Close The Window	Wait For 5 Sec	

Screenshot 30: Payment status

• Taxpayer may get the notification on the taxpayer dashboard once the payment against the property tax is done. Payment Receipt can be downloaded from notification directly also.

			YOUR REGISTERED	PROPERTY DETAILS ARE SH	OWN BELOW (USE THEM TO PAY)	TAN)			
			DPices-count	CENTRAL PARTY AND AND THESE OF	interest and reacting theorem action	al matrens.			
	and and							MARCH.	(most
-	ornes unci i	Property Type	1 OwnerType 1	Overant Number	Address .		Bala.	Banco. Registered Dr.	anot

Screenshot 31: Transaction notification to Taxpayer Dashboard

#### 5.7 VERIFY PAYMENTS (for successful/unsuccessful payments)

- In case payment transaction become unsuccessful and payment has been deducted from the citizen account, taxpayer may use 'Verify Payment Status' option on the dashboard under 'Action' button for the selected UPIC.
- System will verify the payment detail from the payment gateway and update the transaction status as [Success / Pending / Failure] at MCD Portal based on the status (Success / Pending / Failure).
- In case Payment Gateway return transaction status "Success" Payment Slip immediately become available for view and download purpose.

Line	1000 11	Property Type - 1	OwnerTyte 1	Overse Name	Albhum	4 6444 4	Registered On 8	Actor
$\overline{n}$	The Property lies of the Prope		Security 1	144	All has not sets that	Ingenet	SMOD (2020) Writes Projecty (Server Server	
ing ( to )	of Factorian Decimarizat (17 Institut Inst	wer Dimensioners) Serv	th Prozenty Depinter 1	INN PERSONNE AUDITS	er New SITE Link Nation In My Aus-	sunt Magunet For Tronation	Si ny tao Bi in ingge fuanti Si ny taona fuanti	
				enconstant assessed			2 Pagement Pagebook	

Screenshot 32: Payment verification

#### 5.8 Generate Payment Slip

Payment Slip for the paid property tax can be downloaded by using 'Payment Passbook' options under 'ACTION' button on a UPIC through 'Taxpayer Dashboard'.

• System will display all the FY-wise payment made by the citizen on the selected property Details.

i Na	UNC .	Property Type 1	OwnerType 8	Owner Harrie 8	Address	i Data i	Bigidared On B	Action
*	NECESCOLARGE	ang kata	HOVDUN	1ml	103 Sec. Sec. 560 (1034	legimur	25/10/2024 Williau Poperty/Dener D #531/Poperty/Dener De	
why top fic	-8 <u>-</u>		and the second se	ми Рорету Арру Го	r Hew LIFE Link Rotton To My Acc	court) Request for Transfe	E Pay Tax If Cire Register Inspecty If Verify Payment Datas	-
							2 Apply for a Charge Ch	inere i

Screenshot 33: Payment Passbook\_part1

• Select FY and Click 'Download Receipt' to view the payment Receipt.

Financial Year         Receipt Number         Tax Amount         Paid On         Paid By         Type         Action           2023-2024         PT-910344         3617.00         29/02/2024         Amit (CITIZEN)         ORIGINAL         Action					ENT SYSTEM	T DETAILS IN PRESE	AYMEN
	mit (CITIZEN) ORIGINAL AGTICKS-	Paid By	Paid On	Tax Amount	Receipt Number	Financial Year	S.No
a View Second Jonan Octob		Amit (CITIZEN)	29/02/2024	3617.00	PT-910344	2023-2024	1
· view Property/owner Detail	View Property/Owner Detail						

Screenshot 34: Download receipt

• A Specimen Payment receipt can be viewed as below:

August an carifordiari		CEIPT NO : PT-580234
um of Rs 1 /- (ONE)	ONLY) has been received with thanks from Mr	
24-2025 as per th	e details given below :	XYZ GANPAT NAGAR NEAR DHARUARA CHUNGI (REWARI) KAROL BAGH RAJENDER NAGAR KAROL BAGH ZONE GANPAT NAGAR NEAR DHARUARA CHUNGI (REWARI) PROPERTY TAX MK(8130088208) 1.23 /- NIL 1/-
Property UPIC	0371801E0000100	- <b>^</b>
Property Address	PLOT/HOUSE/FLAT/ SHOP No.	
	FARM HOUSE No.	XYZ
	SECTOR/PHASE No.	
	BLOCK/POCKET/ LINE/STREET No.	GANPAT NAGAR NEAR DHARUARA CHUNGI (REWARI)
	COLONY	KAROL BAGH
	WARD	RAJENDER NAGAR
	ZONE	KAROL BAGH ZONE
	LANDMARK	GANPAT NAGAR NEAR DHARUARA CHUNGI (REWARI)
	PAYMENT FOR	PROPERTY TAX
	UPIC REGISTERED W	MK(8130088208)
Tax Detail	Total Tax(In Rs)	1.23 /-
	Exempted A	NIL
	Tax Paid <sup>/</sup>	1/-
	Exemp. Jer	
Payment Mode	MODE	ONLINE (PAYTMPayment)
	TRANSACTION	17131268027996698
	PAYMENT DATE	15-04-2024
A STATE OF A	ion of all concerned that the Dreparty tay has h	een paid ONLINE , the receipt has been generated by the system and

# 6. Details related to the merged zones, ward, or colonies for unified MCD

Please find the updated list of Colony/Ward/Zones as per the new 250 wards and its mapping with 272 wards on MCD portal.

## 7. Annexure\_1: Rebates & Exemptions

	Rebates details for Property Tax Return as on				
#	Rebate Name	Factor value	Applicable area (sqm)		
1	EX-SERVICE MEN	30 %	100		
2	OWNED BY WOMEN	30 %	100		
3	PHYSICALLY CHALLENGED	30 %	100		
4	SR. CITIZENS	30 %	100		
	Note: Above rebates are applicable up to the area of 100 sq. mtr. only				

	Exemp	ption categories for Property Tax Return as on
#	Exemption category	Description
1	No exemption	NO EXEMPTION
2	Exemption related to Heritage Lands	SECTION 115(1) (VI) OF DMC ACT (AS AMENDED) - HERITAGE LANDS OR BUILDINGS AS ARE SPECIFICALLY NOTIFIED FOR EXEMPTION BY A CORPORATION AS ALSO SUCH PREMISES AS ARE SO SPECIFIED BY THE ARCHAEOLOGICAL SURVEY OF INDIA, EXCEPT THE AREA UNDER COMMERCIAL USE
3	Exemptions related to the properties owned by Corporation.	SECTION 115(1) (VIII) OF DMC ACT (AS AMENDED)- VACANT LANDS AND BUILDINGS OWNED BY OR VESTED IN A CORPORATION BUT NOT LEASED OUT OR RENTED OUT, AND IN RESPECT OF WHICH THE PROPERTY TAX, IF LEVIED, WOULD, UNDER THE PROVISIONS OF THIS ACT, BE LEVIABLE PRIMARILY ON A CORPORATION.
4		SECTION 115(1) (III) OF DMC ACT (AS AMENDED)- VACANT LANDS OR BUILDING OR PORTIONS THEREOF, EXCLUSIVELY USED FOR THE PURPOSES OF PUBLIC WORSHIP
5		SECTION 115(1) (II) OF DMC ACT (AS AMENDED)- ANY VACANT LAND OR BUILDING INCLUDED IN ANY VILLAGE ABADI, WHICH IS OCCUPIED FOR RESIDENTIAL PURPOSE BY ANY ORIGINAL OWNER OR HIS LEGAL HEIR, SUBJECT TO A MAXIMUM OF 100 SQ. MTR. OF THE COVERED SPACE
6	Exemptions related to Gallantry Award	SECTION 115(1) (I) OF DMC ACT (AS AMENDED) - VACANT LANDS AND BUILDINGS (OTHER THAN DWELLING HOUSES) EXCLUSIVELY USED FOR AGRICULTURAL PURPOSES IN ACCORDANCE WITH THE GUIDELINES PRESCRIBED IN THE BYE- LAWS
7		SECTION 115(1) (IV) OF DMC ACT (AS AMENDED)- VACANT LAND OR BUILDINGS OR PORTIONS THEREOF, EXCLUSIVELY OCCUPIED AND USED, WITH THE APPROVAL OF A CORPORATION, FOR THE PURPOSE OF PUBLIC CHARITY AS MAY BE SPECIFIED IN THE BYE- LAWS OR FOR THE PURPOSE OF MEDICAL RELIEF TO, OR EDUCATION OF THE POOR, FREE OF CHARGE

8	BU WW CI FF FF TH CCC FC PU TH OI TH PE PC WW AC BN PC BF IN TH PF FF NC CC FC PU TH OI TH PE PC PC TH TH PC TH PC TH TH PC TH TH PC TH TH PC TH TH TH TH PC TH TH TH TH PC TH TH TH TH TH TH TH TH TH TH TH TH TH	CTION 115(1) (VII) OF DMC ACT (AS AMENDED)- VACANT LANDS AND JILDINGS OWNED EXCLUSIVELY BY WAR WIDOWS, GALLANTRY AWARD INNERS IN DEFENCE FORCES, POLICE AND PARAMILITARY FORCES AS ALSO VILIANS WHO HAVE RECEIVED BRAVERY AWARDS OF THE HIGHEST ORDER OM THE GOVERNMENT INCLUDING ANNUAL BRAVERY AWARDS GIVEN BY IE PRESIDENT- PROVIDED THAT THE EXEMPTION SHALL BE SUBJECT TO THE DNDITION THAT - (A)THE PREMISES IN QUESTION IS IN SELF-OCCUPATION OR RESIDENTIAL USE AND NO PORTION THEREOF IS LET OUT FOR ANY JRPOSES, WHATSOEVER (B)IN CASE THE PERSON CONCERNED HAS MORE IAN ONE PROPERTY IN DELHI, THE EXEMPTION SHALL BE APPLICABLE TO VLY ONE PROPERTY WHICH IS PERMANENTLY USED FOR SELF-RESIDENCE (C) IE BENEFIT OF EXEMPTION SHALL BE LIMITED TO THE LIFE-TIME OF THE RSON CONCERNED, EXCEPT WHERE THE AWARD HAS BEEN GRANTED DSTHUMOUSLY, IN WHICH CASE THE EXEMPTION WILL BE GRANTED TO THE IDOW OF THE GALLANTRY AWARD WINNERSECTION 115(1) (VII) OF DMC LT (AS AMENDED)- VACANT LANDS AND BUILDINGS OWNED EXCLUSIVELY WAR WIDOWS, GALLANTRY AWARD WINNERS IN DEFENCE FORCES, DLICE AND PARAMILITARY FORCES AS ALSO CIVILIANS WHO HAVE RECEIVED TAVERY AWARDS OF THE HIGHEST ORDER FROM THE GOVERNMENT CLUDING ANNUAL BRAVERY AWARDS GIVEN BY THE PRESIDENT- PROVIDED IAT THE EXEMPTION SHALL BE SUBJECT TO THE CONDITION THAT - (A)THE IEMISES IN QUESTION IS IN SELF-OCCUPATION FOR RESIDENTIAL USE AND D PORTION THEREOF IS LET OUT FOR ANY PURPOSES, WHATSOEVER (B)IN ISE THE PERSON CONCERNED HAS MORE THAN ONE PROPERTY IN DELHI, IE EXEMPTION SHALL BE SUBJECT TO THE CONDITION THAT - (A)THE IEMISES IN QUESTION IS IN SELF-OCCUPATION FOR RESIDENTIAL USE AND D PORTION THEREOF IS LET OUT FOR ANY PURPOSES, WHATSOEVER (B)IN ISE THE PERSON CONCERNED HAS MORE THAN ONE PROPERTY IN DELHI, IE EXEMPTION SHALL BE APPLICABLE TO ONLY ONE PROPERTY IN DELHI, IE EXEMPTION SHALL BE APPLICABLE TO ONLY ONE PROPERTY IN DELHI, IE EXEMPTION SHALL BE APPLICABLE TO ONLY ONE PROPERTY IN DELHI, IE EXEMPTION SHALL BE GRANTED TO THE WIDOW OF THE GALLANTRY VARD WINNER
		CTION 115(1) (V) OF DMC ACT (AS AMENDED)- VACANT LANDS OR
9	CF	JILDINGS EXCLUSIVELY USED FOR THE PURPOSE OF PUBLIC BURIAL OR AS REMATION GROUND, OR ANY OTHER PLACE USED FOR THE DISPOSAL OF IE DEAD, DULY REGISTERED UNDER THIS ACT
	-	
10	EX DI TH PC BF IN SF	CTION 177 OF DMC ACT (AS AMENDED)- EXEMPTION IN ADDITION TO EMPTION GIVEN UNDER SUB-SECTION (1) (VII) OF SECTION 115 OF THE MC ACT, 1957 (AS AMENDED), IF SUCH PROPERTY IS JOINTLY OWNED WITH IE SPOUSE BY THE GALLANTRY AWARD WINNER IN DEFENCE FORCES, DLICE AND PARAMILITARY FORCES, AS ALSO CIVILIANS WHO HAVE RECEIVED EAVERY AWARDS OF THE HIGHEST ORDER FROM THE GOVERNMENT CLUDING ANNUAL BRAVERY AWARDS GIVEN BY PRESIDENT, THEN THE OUSE OF THE ABOVE SAID PERSONS SHALL ALSO BE EXEMPTED FROM THE COPERTY TAX SUBJECT TO CONDITIONS AS STIPULATED U/S 115 (1)(VII).